

## **Quality policy**

The superior goal of STOMET Ltd., a manufacturer of molds and tools, machines and equipment, metal parts, as well as provider of relocation and maintenance services, is to constantly meet the individual needs and expectations of our customers, gaining their full satisfaction from the highest level of products and services, while taking care of the environment and compliance with legal regulations.

Through continuous improvement of processes and quality management system and partnership cooperation with suppliers, we strive to gain a competitive advantage, systematic increasing the group of our customers and acquisition of new markets.

## We implement our established policy through:

- 1. Maintaining interrelations with customers in order to gain knowledge about their needs and expectations,
- 2. Adapting processes to specific customer requirements while ensuring satisfaction with the quality of products and services provided.
- 3. Ensuring the conditions for professional development and creating a team consisting of people with the required qualifications.
- 4. Continuous improvement of the effectiveness and efficiency of our quality management system,
- 5. Integrating and motivating the entire staff to implement the Quality Policy, continuous improvement and solving problems in a team.
- 6. Cost optimization and timely delivery of products.
- 7. Establishment, development and improvement of cooperation with our Partners.
- 8. Conducting the company's business and manufacturing products that meet legal and environmental requirements.

The guarantee of achieving the objectives is the knowledge and conscious realization of obligations resulting from the established Quality Policy by all employees of our Company.

**CEO** 

Mariusz Kopiec

11.12.2020

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